

## To report flooding issues, please call or text (385) 344-9316.

Status Level	Conditions	Staffing Guidelines
<b>Green</b> Level 5: Normal, Daily Operations	<ul style="list-style-type: none"> <li>No event or incident is anticipated.</li> <li>Emergency Management maintains situational awareness.</li> <li>The EOC is not activated.</li> </ul>	<ul style="list-style-type: none"> <li>Normal City Office Staff</li> </ul>
<b>Blue</b> Level 4: Monitoring	<ul style="list-style-type: none"> <li>Information gathering and monitoring current situation is ongoing.</li> <li>City officials maintain situational awareness.</li> <li>There is no immediate threat to life or property.</li> <li>Under these conditions, the EOC is not activated.</li> </ul>	<ul style="list-style-type: none"> <li>City anticipates rendering assistance and or responding immediately to disaster.</li> <li>Normal City office staff operations.</li> </ul>
<b>Yellow</b> Level 3: Enhanced	<ul style="list-style-type: none"> <li>The incident requires a minimal level of direct city assistance for response and recovery efforts.</li> <li>May include large events and exercises.</li> <li>Assistance from mutual aid<sup>1</sup> agencies or other jurisdictions<sup>2</sup> may be needed.</li> <li>The EOC is activated.</li> </ul>	<ul style="list-style-type: none"> <li>Minimal EOC activation of appropriate city personnel based on needs of the event, exercise, or incident.</li> <li>Mutual aid or other jurisdiction assistance may be needed to support EOC or operational functions.</li> </ul>
<b>Orange</b> Level 2: Partial Activation	<ul style="list-style-type: none"> <li>The incident requires a moderate level of direct city assistance for response and recovery efforts.</li> <li>Assistance from mutual aid<sup>1</sup> agencies or other jurisdictions<sup>2</sup> may be needed.</li> <li>The EOC is activated.</li> </ul>	<ul style="list-style-type: none"> <li>Partial EOC activation of appropriate city personnel, based on needs of the event, exercise, or incident.</li> <li>Mutual aid or other jurisdiction assistance may be needed to support EOC or operational functions.</li> </ul>
<b>Red</b> Level 1: Full Activation	<ul style="list-style-type: none"> <li>The incident requires a high level of direct city assistance for response and recovery efforts.</li> <li>Assistance from mutual aid<sup>1</sup> agencies or other jurisdictions<sup>2</sup> may be needed.</li> <li>The EOC is activated.</li> </ul>	<ul style="list-style-type: none"> <li>Activate all appropriate city personnel and other officials needed for full activation of the EOC.</li> <li>Mutual aid or other jurisdiction assistance will support EOC or operational functions.</li> </ul>

### Glossary:

**Emergency Operations Center (EOC):** The physical location where the coordination of information and resources to support incident management (on-scene operations) normally takes place. An EOC may be housed in a temporary facility or in a permanently established, central facility, or a building that houses another government agency within the jurisdiction. A virtual EOC is an exception to a physical EOC.

**Mutual Aid Agreement:** A written or oral agreement between and among agencies, organizations, and jurisdictions that provides a mechanism for quickly obtaining assistance in the form of personnel, equipment, materials, and other associated services. The primary objective is to facilitate the rapid, short-term deployment of support prior to, during, and after an incident.

**Mutual Aid Agreements:**<sup>1</sup> Mutual aid agreements have been established for all Utah County jurisdictions, as well as Juab County.

**Other Jurisdictions:**<sup>2</sup> Other jurisdictions may include assistance at city, county, state, or federal levels, based on the needs of the incident.